# UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA MIAMI DIVISION

CASE NO. 03-21296-CIV-MORENO-KLEIN

KENNETH A. THOMAS, M.D., et al.,

Plaintiffs,

vs.

BLUE CROSS AND BLUE SHIELD ASSOCIATION, et al.,

Defendants.

CASE NO. 03-22935-CIV-MORENO-KLEIN

DR. JEFFREY SOLOMON, et al.,

Plaintiffs,

vs.

BLUE CROSS AND BLUE SHIELD ASSOCIATION, et al.,

Defendants.

# STIPULATED PROTECTIVE ORDER GOVERNING CONFIDENTIAL HEALTH INFORMATION

Pursuant to Rule 26(c) of the Federal Rules of Civil Procedure and with the consent of the parties, IT IS HEREBY ORDERED that:

WHEREAS, in light of the nature of these Actions (defined in paragraph 1 below), the parties have propounded and received discovery requests seeking the disclosure of health information that may be deemed confidential under applicable law. Third parties, likewise, may receive subpoenas requesting the production of confidential health information.

WHEREAS, the parties acknowledge and agree that it is appropriate for the Court to provide proper safeguards to protect Confidential Health Information (as defined in paragraph 3 below), which may be disclosed and used for purposes of these Actions.

WHEREAS, the Court recognizes that requests for the disclosure of documents or other information containing Confidential Health Information necessarily implicate the privacy rights of individuals not parties to this litigation.

WHEREAS, such privacy interests must be protected under applicable federal statutes, rules, regulations, and common law principles (collectively "Governmental Regulations"), including, but not limited to, the privacy regulations promulgated pursuant to the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). In addition, although these Actions arise under federal law and are thus subject exclusively to federal privilege principles, the protections afforded in this Order are also intended to honor state-law privacy statutes, rules, regulations, and common law principles (collectively "State Laws").

WHEREAS, the Court finds that the disclosure and use of certain information and documents containing such Confidential Health Information is essential to the litigation of the claims being asserted. The Court further finds that it is not practicable, given the scope of this these Actions, either to give notice of the discovery requests (or an opportunity to consent or object to disclosure) to each and every patient or individual whose health information may be the subject of the discovery requests or to conduct an in camera review of the requested Confidential

Health Information. The Court further finds that it would be unduly burdensome and would further deprive the parties of meaningful access to information if the parties were to attempt to redact all medically related and payment related information that could potentially be used to identify an individual.

WHEREAS, this Order requires that any use or disclosure of Confidential Health Information be made consistent with the terms of this Order and the requirements of the Federal Rules of Civil Procedure.

WHEREAS, certain limited categories of Confidential Health Information that pertain to certain types of medical conditions or treatment (including, without limitation, records of diagnosis or treatment of alcohol or substance abuse, certain sexually transmitted diseases such as HIV/AIDS, mental health, and certain information pertaining to genetic testing) are afforded heightened protection under applicable Governmental Regulations or State Laws, and generally may not be produced under such applicable Governmental Regulations or State Laws even with a qualified protective order absent consent of the parties involved, a good cause determination by a court of competent jurisdiction, and/or other procedural safeguards set forth under the applicable Governmental Regulations or State Laws. The Court finds that the procedures set forth herein for the disclosure and use of Confidential Health Information are reasonable and appropriate to protect against the improper disclosure or unauthorized use of such sensitive Confidential Health Information.

WHEREAS, the Court recognizes that it is the general practice of physicians to obtain their patients' written consent to use and disclose Confidential Health Information for purposes of obtaining health care coverage reimbursement.

WHEREAS, the Court recognizes that it is the general practice of managed care entities and other payors to obtain their subscribers' written consent to use and disclose Confidential Health Information for purposes of health care coverage determinations.

WHEREAS, the public interest outweighs any minimal risk attendant to the disclosure and use of Confidential Health Information in the manner set forth herein.

WHEREAS, the Court further finds that the procedures set forth herein are adequate to safeguard against the unauthorized use, disclosure, or subsequent dissemination of Confidential Health Information. The Court hereby prohibits the dissemination of Confidential Health Information beyond the parameters established by this Order or use of Confidential Health Information for any purpose other than the prosecution or defense of this litigation.

### **DEFINITIONS GENERALLY**

1. As used in this Order, the term "party" shall mean all named parties to both the Thomas and Solomon Actions (collectively, "Actions"), including any named party added or joined to either the Thomas and Solomon Actions or any other related complaint in these Actions. As used in this Order, the term "third party" shall mean any individual, corporation, association or other natural person or entity.

2. This Order shall govern all documents containing Confidential Health Information that are produced and all information containing Confidential Health Information that is supplied in any form (including, but not limited to, documents and information produced by a party or third party disclosed through testimony, or contained in pleadings, briefs, or other documents filed with the Court) in this case for purposes of discovery or otherwise. The term "documents" as used herein is intended to be comprehensive and includes any and all materials in the broadest sense contemplated by Rule 34 of the Federal Rules of Civil Procedure, and shall include all written, oral, recorded, or graphic material, however produced or reproduced, including, but not limited to: all written or printed matter of any kind, including the originals and all non-identical copies thereof, whether different from the originals by reason of any notation made on such copies or otherwise; software; computer data, including, but not limited to, information stored in a computer at any time; all graphic or manual records or representations of any kind, including, but not limited to, photographs, microfiche, microfilm, videotape, records, and motion pictures; electronic, mechanical, or electric records or representations of any kind, including, but not limited to, cassettes, discs, magnetic cards and recordings, optical and other media; and all drafts, alterations, modifications, changes, and amendments to any of the foregoing.

## CATEGORIES OF PROTECTED MATERIAL

3. As used in this Order, the term "Confidential Health Information" means, without regard to whether the material has been designated confidential generally or "Confidential Health Information" specifically, any document or

information supplied in any form, or any portion thereof, that identifies an individual or subscriber in any manner and relates to the past, present, or future care, services, or supplies relating to the physical or mental health or condition of such individual or subscriber, the provision of health care to such individual or subscriber, or the past, present, or future payment for the provision of health care to such individual or subscriber. The term "Confidential Health Information" specifically includes "protected health information" as such term is defined by the Standards for Privacy of Individually Identifiable Health Information, 45 CFR parts 160 and 164, promulgated pursuant to the Health Insurance Portability and Accountability Act of 1996. See 45 C.F.R. §§ 164.501 ("protected health information") and 160.103 ("individually identifiable health information"). "Confidential Health Information" includes, but is not limited to, medical bills, claims forms, charge sheets, medical records, medical charts, test results, notes, dictation, invoices, itemized billing statements, remittance advice forms, explanations of benefits, checks, notices, and requests. "Confidential Health Information" also includes all notes, summaries, compilations, extracts, abstracts, or oral communications that contain, are based on, or are derived from Confidential Health Information. "Confidential Health Information" does not include any document or information that has all of the following identifiers of the individual or subscriber or of the relatives, employers, or household members of the individual or subscriber removed or redacted:

### (a) names;

- (b) all geographic subdivisions smaller than a State, including street address, city, county, precinct, zip code, and their equivalent geocodes, except for the initial three digits of a zip code if, according to the current publicly available data from the Bureau of the Census, (i) the geographic unit formed by combining all zip codes with the same three initial digits contains more than 20,000 people, and (ii) the initial three digits of a zip code for all such geographic units containing 20,000 or fewer people is changed to 000;
- (c) all elements of dates (except year) for dates directly related to an individual, including birth date, admission date, discharge date, date of death; and all ages over 89 and all elements of dates (including year) indicative of such age, except that such ages and elements may be aggregated into a single category of age 90 or older;
  - (d) telephone numbers;
  - (e) fax numbers;
  - (f) electronic mail addresses;
  - (g) social security numbers;
  - (h) medical record numbers;
  - (i) health plan beneficiary numbers;
  - (j) account numbers;
  - (k) certificate/license numbers;
- (l) vehicle identifiers and serial numbers, including license plate numbers;
  - (m) device identifiers and serial numbers;

- (n) web universal resource locators ("URLs");
- (o) internet protocol ("IP") address numbers;
- (p) biometric identifiers, including finger and voice prints;
- (q) full face photographic images and any comparable images;
- (r) any other unique identifying number, characteristic, or code; and the party producing the document or information does not have actual knowledge that the document or information could be used alone or in combination with other information to identify an individual who is a subject of the information.
- 4. The term "Confidential Material," as used herein, shall have the meaning set forth in the protective order governing Protected Material (as defined in paragraph 6 below), other than Confidential Health Information, that is ultimately entered by the Court; provided, however, that for purposes of this Order and the Order Governing Protected Material, the term "Confidential Material" shall not include "Confidential Health Information."
- 5. The term "Highly Confidential Material," as used herein, shall have the meaning set forth in the protective order governing Protected Material, other than Confidential Health Information, that is ultimately entered by the Court; provided, however, that for purposes of this Order and the Order Governing Protected Material, the term "Highly Confidential Material" shall not include "Confidential Health Information."

6. "Confidential Health Information," "Confidential Material," and "Highly Confidential Material" may be collectively referred to as "Protected Material."

### GENERAL PROVISIONS

- 7. Scope. This Order governs Confidential Health Information only.

  The designation of, disclosure of, and other procedures relating to Confidential

  Material and Highly Confidential Material shall be governed by the protective order
  governing such Protected Material that is ultimately entered by the Court. In the
  event that a document or information contains more than one category of Protected

  Material, this Order shall be read together with any other protective order
  governing Protected Material that is ultimately entered by the Court. In the event
  of a conflict between such orders, the provisions affording the greatest protections
  for Protected Material shall control.
- 8. Previously Produced Material. With respect to any Confidential Health Information previously produced, a party or third party shall have 45 days from the notice of entry of this Order to give notice to all parties who received such information that the producing party or third party intends either to redact, remove, or encrypt the document or otherwise exclude from the document sensitive categories of Confidential Health Information in accordance with the procedures set forth in Paragraph 22 of this Order. Upon receipt of such notice, all parties who have received copies of the produced documents shall cease using the documents, and, to the extent practicable, return them to the producing party or third party. The producing party or third party shall furnish redacted or non-excluded copies to

all parties within 45 days of their return to the producer. Notwithstanding the foregoing, no designation is required for "Confidential Health Information."

- 9. Documents Containing Confidential Health Information. All documents containing Confidential Health Information shall be treated in accordance with this Order without regard to any designation.
- 10. **Depositions.** All transcripts, exhibits, and videotapes of any deposition or testimony containing Confidential Health Information shall be treated in accordance with this Order without regard to any designation.
- 11. Objections to Designation or Treatment. A party may, in good faith, object to the designation or treatment of any document or information as Confidential Health Information by stating its objection (including a statement of the legal or factual basis for the objection) in writing to the party or third party making the designation or otherwise treating the information as Confidential Health Information and it shall make a good faith effort to resolve the dispute with counsel for the party or third party so designating or treating the document. If the parties cannot reach agreement as to the treatment of the information, the objecting party may, within 30 days after making its objection, move the Court for an order determining whether such document is Confidential Health Information. Pending a final ruling by the Court on the motion, the initial designation or treatment and the terms of this Order shall remain in effect. If the objecting party fails to move for relief within the time period specified in this Paragraph, that party waives its right to assert that the documents are not Confidential Health Information within the scope of this Order.

## DISCLOSURE OF CONFIDENTIAL HEALTH INFORMATION

- 12. **Disclosure of Confidential Health Information.** Subject to Paragraphs 13 and 22, and except as provided in Paragraph 14 below, Confidential Health Information may be disclosed only to:
  - (a) the Court and all persons assisting the Court in these Actions, including court reporters taking testimony involving such information, and necessary stenographic and clerical personnel thereof;
  - (b) persons retained as consultants or experts for any party and principals and employees of the firms with which consultants or experts are associated;
  - (c) persons other than consultants or experts who are retained to provide purely administrative assistance to counsel for any party for the purpose of these Actions, including litigation support services and outside copying services;
  - (d) the persons listed on the document as authors or recipients(including copyees);
  - (e) any person who may testify as a witness at a deposition, hearing, mediation, trial, or other proceeding in these Actions, and for the purpose of assisting in the preparation or examination of the witness, provided that counsel first comply with the requirements of Paragraph 16 of this Order; provided further, however, that the requirements of Paragraph 16 need not be complied with if the person is listed as an author or recipient (or copyee) of the Confidential Health Information;

- (f) any other person hereafter designated by written stipulation of the parties or by further order of the Court; and
- (g) the parties, the parties' counsel and their partners, associates, paralegals, and clerical and support personnel.
- Acknowledgement. No Confidential Health Information may be 13. disclosed to any person pursuant to the provisions of Paragraph 12 of this Order unless counsel first informs such person that pursuant to this Order the material to be disclosed may only be used for purposes of preparing and presenting evidence in this litigation and must be kept confidential. No Confidential Health Information may be disclosed to any person identified in subparagraphs 12(b) through 12(f) of this Order unless such person first is given a copy of this Order and advised that the information contained in the document is Confidential Health Information and informed that an unauthorized disclosure of the information in the document may constitute a contempt of this Court. Each person to whom Confidential Health Information is disclosed pursuant to Paragraphs 12(b), 12(c), 12(e) or 12(f) of this Order shall execute an Acknowledgment in the form attached hereto as Exhibit A and shall agree to be bound by this Order prior to receiving any Confidential Health Information. Copies of the executed Acknowledgements, and a current log of the materials disclosed to each person executing an Acknowledgment, shall be retained by counsel for the party or parties who disclosed the Confidential Health Information to such persons. Copies of all Acknowledgements executed pursuant to this Paragraph 13 shall be disclosed to the party or third party who produced or supplied the Confidential Health Information (a) within thirty (30) days after the

final resolution of these Actions (including resolution of all appellate proceedings), (b) within thirty (30) days after settlement with the producing party, or (c) on good cause shown.

- 14. Notwithstanding any other provision of this Order:
- (a) Nothing in this Order shall limit the ability of any party to disclose to any person Confidential Health Information that is a business record of that party;
- (b) Nothing in this Order shall limit any defendant's ability to disclose Confidential Health Information that is a business record of that defendant to other defendants or their counsel or to others as the defendants may mutually agree;
- (c) Nothing in this Order shall limit any named plaintiff's ability to disclose Confidential Health Information that is a business record of that plaintiff to other named plaintiffs or their counsel or to others as the named plaintiffs may mutually agree.
- 15. No person, firm, corporation, or other entity shall use Confidential Health Information in any manner whatsoever except for purposes of this litigation. Furthermore, no person, firm, corporation, or other entity subject to this Order shall give, show, disclose, make available, or communicate Confidential Health Information to any person, firm, corporation, or other entity not expressly authorized by this Order to receive such Confidential Health Information. A party's use for any purpose of its own documents and information which it produces or discloses in this litigation shall not be considered a violation of this Order.

- documents containing Confidential Health Information to a witness during a deposition, hearing, trial, or other proceeding without providing prior notice to the party or third party who produced or supplied the Confidential Health Information. Before doing so, however, the witness shall be shown a copy of this Order and advised that the information contained in the document is Confidential Health Information and informed that an unauthorized disclosure of the information in the document may constitute a contempt of this Court.
- 17. Counsel for any party to this litigation or counsel for the witness may exclude from the room during any deposition or mediation any person (other than the witness who is then testifying) who is not entitled under this Order to receive Confidential Health Information. Confidential Health Information may not be disclosed to the witness then testifying except in conformity with Paragraph 16 of this Order. This provision does not prevent the parties to this litigation or their designated employees from being present at any deposition or mediation so long as such persons are advised that the information contained in the document is Confidential Health Information and informed that an unauthorized disclosure of the information in the document may constitute a contempt of this Court.

# USE OF CONFIDENTIAL HEALTH INFORMATION BY A PARTY IN THESE PROCEEDINGS

18. Notwithstanding any other provision of this order, the parties shall confer and attempt to agree before any hearing, trial, or other proceeding on the procedures to be included in a protective order pursuant to which Confidential

Health Information may be introduced into evidence or otherwise used at such hearing, trial, mediation, or other proceeding. Absent agreement, the Court shall be asked to issue an order governing the use of such Confidential Health Information at hearing, trial, or other proceeding.

19. In the event any party wishes to use Confidential Health Information in any affidavits, briefs, memoranda of law, exhibits to motions, or other papers filed in Court in these Actions prior to entry of a protective order governing use of Confidential Health Information, such party shall take appropriate steps to safeguard such Confidential Health Information from documents filed with the Court, which steps may include redaction. In the event the Court wishes to review the redacted material, the Court may review the redacted material in camera or order that the documents containing Confidential Health Information be filed under seal in accordance with this Paragraph. Alternatively, such affidavits, briefs, memoranda of law, exhibits to motions, or other papers so filed shall be filed under seal, provided that filing under seal shall be governed by prior orders of this Court.

## THIRD PARTY REQUEST OR DEMAND FOR DISCLOSURE

20. Should any person bound by this Order receive a subpoena, civil investigative demand, or other process from a third party seeking, requesting, or requiring the disclosure of Confidential Health Information in any form, such person shall give notice immediately to the party or third party who produced or supplied the Confidential Health Information so that the party or third party may seek appropriate relief, if any. No person bound hereby who receives a subpoena, civil investigative demand, or other process from a third party seeking, requesting,

or requiring the disclosure of Confidential Health Information shall produce or disclose such documents or information unless and until (a) ordered by a court having competent jurisdiction, or (b) such production or disclosure is in accordance with the provisions herein and is expressly consented to by the party or third party herein which have produced or supplied the Confidential Health Information.

#### INADVERTENT PRODUCTION

21. Notice of inadvertent production of Protected Material, and retrieval or redesignation of such material shall be governed by the Court's Joint Case Management Order dated June 14, 2004. Provided, however, Confidential Health Information shall be treated in accordance with this Order without regard to any designation or claim of protection at the time of production.

# REDACTION AND OTHER APPROVED PROTOCOLS FOR PRODUCING CONFIDENTIAL HEALTH INFORMATION

22. Notwithstanding any provision of this Order to the contrary, in an effort to protect the interests of patients in the confidentiality of sensitive Confidential Health Information (including, without limitation, records of diagnosis or treatment for alcohol or substance abuse, certain sexually transmitted diseases such as HIV/AIDS, mental health, and research pertaining to genetic testing) and to reduce the risk of disclosure of patient identifying sensitive Confidential Health Information, any party or third party responding to any discovery request may (but is not required to) attempt in good faith to completely exclude (whether by CPT Code, ICD-9 Code, physician specialty, location of treatment, or otherwise) from any production or other release of Confidential Health Information any records or other

information pertaining to sensitive categories of Confidential Health Information afforded heightened protection under applicable Governmental Regulations or State Laws, including, without limitation, records of diagnosis or treatment for alcohol or substance abuse, certain sexually transmitted diseases such as HIV/AIDS, mental health, and research pertaining to genetic testing. Alternatively, any party or third party responding to any discovery request may (but is not required to) redact, remove, or encrypt from any document, or otherwise refuse to reveal information that such party or third party believes, in good faith, may directly identify the patient or individual (or subscriber) or any of the relatives, or household members of the patient or individual (or subscriber). Such direct identifiers may include, but are not limited to, the following categories of information: (1) names; (2) street addresses; (3) telephone and fax numbers; (4) electronic mail address; (5) social security numbers (including any member identifiers or health plan beneficiary numbers that utilize or otherwise disclose social security numbers); (6) URLs and IP addresses; (7) full face photographic images and any other comparable images that identify an individual; and (8) biometric identifiers, including finger and voice prints. In the event that any party or third party opts to remove any direct patient identifiers from any production, such party or third party shall, upon reasonable request by the party recipient of the confidential information, provide a key or other method for such recipient to trace the document back to an identifiable patient, whether through claim numbers or otherwise, assuming that the party or third party who has removed any such direct identifiers determines that the production of such key or tracing method would not conflict with any federal or state law

governing the production of sensitive Confidential Health Information. Nothing set forth in this Paragraph 22 shall be construed to require any party or third party to utilize any of the exclusion or redaction procedures set forth herein with respect to sensitive Confidential Health Information or Confidential Health Information generally.

## **MISCELLANEOUS PROVISIONS**

- 23. Nothing contained in this Order shall be construed as an admission that any document or information, or any testimony relating to such document or information, is or would be admissible in evidence in this case or in any other proceeding.
- 24. Nothing contained in this Order shall affect the rights of the parties or third parties to object to discovery on grounds other than those related to the protection of Confidential Health Information, nor shall it relieve a party or third party of its obligation to properly respond or object to discovery requests, nor shall it preclude any party or third party from seeking further relief or protective orders from the Court as may be appropriate under the Federal Rules of Civil Procedure.
- 25. The parties to these Actions reserve all rights to apply to the Court for any order modifying this Order, or seeking further protection against discovery or other use of Confidential Health Information.
- 26. Nothing contained in this Order shall affect the ability of the parties to alter the time periods set forth in this Order by agreement.

27. Any person requiring further protection of Confidential Health
Information may petition the Court for a separate order governing disclosure of its
information.

28. The provisions of this Order shall survive the conclusion of these Actions.

## **COMPLETION OF LITIGATION**

29. Within ninety (90) days after the final resolution of these Actions (including resolution of all appellate proceedings), all documents and copies of all documents (other than exhibits of record) produced or supplied by a party or third party which contain Confidential Health Information shall be either returned to the party or third party who produced or supplied the Confidential Health Information or destroyed. Upon request of the party who produced or supplied the Confidential Health Information, all counsel of record who received such documents shall certify compliance herewith and shall deliver the same to counsel for the party who produced or supplied the Confidential Health Information not more than ninety (90) days after the final resolution of these Actions.

SO ORDERED, this / Yav of October 2004.

THEODORE KLEIN

UNITED STATES MAGISTRATE JUDGE